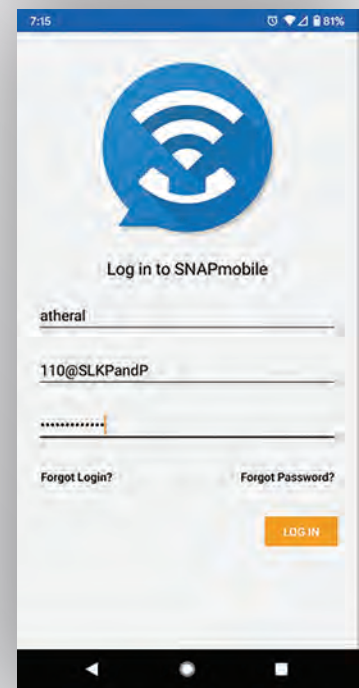
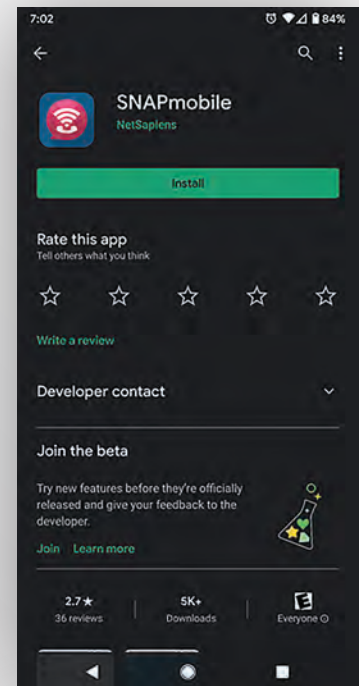


Getting Started - SNAPmobile Configuration

*Note: You will need to know your portal login credentials, if you do not know them please navigate to **voip.e-vergent.com** and reset/retrieve them as necessary.*

Download & Configure SNAPmobile

1. Download and install the SNAPmobile app on either the Apple App Store or the for Android devices the Google Play Store
2. Run the App
3. Enter credentials into the the app
 - a. Host: snaphost
 - b. Username: ext@yourdomain (ex. 101@ACME)
 - c. Password: user password
4. You can now make calls from your phone.
 - a. If you wish to receive inbound calls you or e-vergent will need to set all of your devices to ring simultaneously via the VoIP portal under answering rules (see reverse side).



veropent

EDIT ANSWERING RULE

Time Frame

Default

This is when your answering rule will apply

☒ Enabled

☐ Do not disturb

☐ Call screening

Call Forwarding

☐ Always

Extension, number or phone

☐ On Active

Extension, number or phone

☐ When busy

Extension, number or phone

☐ When unanswered

Extension, number or phone

☐ When offline

Extension, number or phone

☒ Simultaneous ring

☒ Include user's extension

☒ Ring all user's phones

☐ Answer confirmation for offnet numbers

Extension, number or phone

0

+

☐ Just ring user's extension

Cancel

Save